

Our Managers Are Leaders

They are responsible.

They focus on security for their customers.

They follow policy and complete their work.

They avoid problems by planning ahead.

They are smart.

They make decisions based on complete information.

They focus on the SOLUTION instead of the problem.

They seek to understand their customers.

They are kind.

They seek a win/win outcome.

They have a “customer-service” attitude.

They maintain a positive and pleasant attitude.

They are courageous.

They act with enthusiasm.

They show creativity in their work.

They maintain a sense of humor.

